

## ABSTRACT

Systems and methods are described for arranging delivery of an item ordered from the Internet to a automated collection point by selecting one of a number of couriers. The 5 plurality of couriers may be stored in a database accessible by the e tailer, either locally or remotely. The courier may be selected on the basis of price. In embodiments, the user is sent a plurality of prices for delivering the item to the collection point by the plurality of couriers. In some such embodiments, the system then selects the courier with the lowest price. The system may also determine whether or not couriers listed in the database 10 deliver to the requested automated collection point. A string identifier may be sent from the e tailer to the customer via the web client. The string identifier may indicate an identifier for the courier; in embodiments, it may indicate a password for entry to the locker in the automated collection point. In some embodiments, the string identifier may be dynamically generated.